Advanced Sustainability Questionnaire

Hotel Details

Hotel Name	Tivoli Alvor Algarve Resort
Contact Name	Guilherme Gonçalves
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Reporting

Have you measured your carbon footprint (Scope 1–3)? Scope 1: Direct emissions from sources you own or control directly, e.g. on-site gas heating, company vehicles, and fuel combustion in generators. Scope 2: Indirect emissions from the electricity, heating or cooling your venue buys. Although generated off-site, these emissions are tied to your operations. Scope 3: All other indirect emissions from your supply chain and event activity, including catering, waste, delegate travel, deliveries, and client or supplier emissions connected to events at your venue.	Yes, Scope 1 and 2
Do you have clear roles and regular reviews for sustainability?	Yes, embassador at hotel and constant monitoring
Do you report performance publicly or to guests with numbers or examples?	Yes, annual sustainability report public

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Supporting Documents	
Additional Comments	No.

Energy, Water & Environment

Do you have targets for reducing energy, water, or waste?	Yes, reduction of consumption energy, water, waste vs. last year
Do you use on-site renewable energy or other low-impact technologies?	Yes, Solar Panels for heating the water.
Do you check that guests and staff follow energy/water saving actions?	Yes, monitor guest water consumption
Additional Comments	No

Waste

Do you have advanced recycling or composting systems?	Yes

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Do you measure food waste and report outcomes?	Yes
Do guests understand and take part in waste reduction programmes?	Project of food waste undergoing aiming to inform our guest of our AI Organic waste program
Additional Comments	No

Guests

Do guests have clear instructions for participating in sustainability actions?	Yes, Green stay
Do you measure guest participation and get feedback?	Yes, questionnaire applied
Do you offer activities that benefit the local community or environment?	Yes
Do guests receive reports or summaries about the hotel's sustainability performance?	No
Do you inform guests about your sustainability actions (digital, in-room, signage)?	Yes, on TV and Stay App

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Are guests invited to participate (towel reuse, recycling, water refills)?	Yes, towel use and recycling
Do you provide any incentives for guest participation?	For green stay, complimentary drink offer
Additional Comments	No

Staff

Do you measure staff wellbeing and satisfaction?	Yes
Do you track inclusion, diversity, and fair opportunities?	Yes
Do staff lead or take part in community projects?	Yes
Do staff understand and can they explain your sustainability practices to guests?	Yes, all the staff with training for sustainable practices
Additional Comments	Yes, available at Yes, available at https://corporate.minor-hotels.com/en/sustainability/sustainable-company-up-for-planet-people/up-for-p eople/employees

Accessibility

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Do you offer services that support neurodivergent or sensory-sensitive guests (quiet spaces, sensory packs)?	No

Additional Comments	No

This submission has been sent via the Sustainability Questionnaire form.

More Information & Support

If you're unsure where to start, need support, or would like help turning intentions into actionable sustainability goals, please feel free to reach out to From Now.

From Now is a sustainability consultancy supporting organisations across environmental impact, accessibility, DEI, wellbeing, and community engagement.

Contact: inspired@from-now.com

References

[1] SDG https://sdgs.un.org/goals

[2] SBTi https://sciencebasedtargets.org/

[3] GRI https://www.globalreporting.org/

[4] ISO 14001 https://www.iso.org/standard/60857.html

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